

Pathwayz Communications, Inc. P. O. Box 19417 Amarillo, TX 79114

www.pathwayz.com

February 10, 2010

Received & inspected

FEB 2 2 2010 FCC Mail Room

Federal Communications Commission Attn: Marlene H. Dortch, Office of the Secretary 445 12<sup>th</sup> Street, SW, Suite TW-A325 Washington, DC 20554

Re: EB Docket No. 06-36

Dear Ms Dorton:

We are submitting this filing in reference to EB Docket No. 06-36 for 2009. Enclosed are our annual certification statement and procedures for compliance.

Pathwayz Communications, Inc., certifies that Pathwayz Communications, Inc. is in compliance with Section 64.2009 of the Commission's rules. If you have any questions as the result of this filing, do not hesitate to contact me.

Respectfully,

Paul Chapman, President

Pathwayz Communications, Inc.

cc: Federal Communications Commission, Enforcement Bureau, Telecommunications Consumers Division, 445 12<sup>th</sup> Street S.W., Washington, D.C. 20554

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2009 Annual Certification of Compliance 47 C.F.R. Sec. 64.2009

Pathwayz Communications, Inc.

**FCC Filer ID 821768** 

My name is Paul Chapman. I am an officer of Pathwayz Communications,

Inc., with personal knowledge that Pathwayz Communications, Inc., has established

operating procedures concerning Customer Proprietary Network Information

"CPNI" that are adequate to ensure compliance with 47 C.F.R. Sec. 64,2009.

Pathwayz Communications, Inc. does not use CPNI when conducting

outbound marketing. Customers' CPNI is not disclosed to third parties without

prior approval of the customers. When services are marketed to customers, it is by

insert with monthly bills. Any Pathwayz employee who discloses CPNI in violation

of FCC rules is subject to disciplinary action and possible termination. Attached is

a copy of Pathwayz' CPNI policy/procedures, to demonstrate compliance with the

rule. The company has not received any customer complaints in the past year

concerning unauthorized release of CPNI.

I certify under penalty of perjury that the foregoing is true and correct.

Paul Chapman, President

Pathwayz Communications, Inc.

February 10, 2010

## PATHWAYZ COMMUNICATIONS, INC.

## CUSTOMER PROPRIETARY NETWORK INFORMATION ("CPNI") PROCEDURES

The operating procedures of Pathwayz Communications, Inc. ("Pathwayz") are designed to ensure compliance with the CPNI rules applicable to telecommunications carriers. These procedures are designed to meet Pathwayz' duty to protect CPNI from any disclosure or use that is not permitted by the rules of the Federal Communications Commission.

- A. All disclosures or uses of Customer Proprietary Network Information ("CPNI") are to be approved by the customer except for valid law enforcement requests. Lacking customer approval, any request to utilize CPNI requires approval of the President or Vice President to determine validity.
- B. All disclosures of CPNI for law enforcement will be listed in the CPNI notebook/file along with backup documentation maintained by the designee of the Vice President. Pathwayz does not disclose CPNI to third parties to be used for marketing purposes.
- C. All outbound marketing request campaigns must be approved by the President or Vice President. Such approval will require use of lists of customers showing the opt-in or opt-out approvals including history of notices to customers.
- D. In instances of opt-out mechanisms that do not work properly, the Vice President, and/or the President are required to notify the FCC within five (5) business days in writing. The notice shall be in the form of a letter, and shall include the carrier's name, a description of the opt-out mechanism(s) used, the problem(s) experienced, the remedy proposed and when it will be/was implemented, whether the relevant state commission(s) has been notified and whether the state commission(s) has taken any action, a copy of the notice provided to customers, and contact information. Such notice must be submitted even if the carrier offers other methods by which customers may opt-out.
- E. Employees will be educated on the company's CPNI policy not to improperly disclose or use CPNI. Meetings are conducted annually, or as needed if questions arise regarding the policy.
- F. A corporate officer acting as agent for the Company will certify on an annual basis stating that the officer has personal knowledge that the Company has established the above operating procedures and that

these procedures are adequate to ensure compliance with applicable CPNI rules.

G. Employees and vendors are required to complete a disclosure agreeing to maintain the security and confidentiality of customer data (see attached).

## **CONFIDENTIALITY AGREEMENT**

This Confidentiality Agreement is	effective	by and between
Pathwayz Communications, Inc. and		, an
employee of Pathwayz Communications.		
Pathwayz is required to provide ced data relating to its customers to the Emplo		itively sensitive
Upon receipt of Customer Data from responsible for maintaining the security are ensuring that Customer Data is used solely service to the clients. The Employee shall Customer Data for any purpose or by any authorized under the services. The Employany other party to use or view the Customer reasonable measures to ensure that Customer electronically secure manner such that it in disseminated, or distributed except as specific as the customer party to use or view the Customer electronically secure manner such that it is disseminated, or distributed except as specific as the customer party to use or view the Customer electronically secure manner such that it is disseminated, or distributed except as specific as the customer party to use or view that Customer party to use or view the Customer party to use or view th	nd confidentiality of Custome y for the purposes authorized not enable, authorize, permit, authorized party except as spoyee shall not enable, authorize er Data. The Employee shall mer Data is maintained in a planay not be viewed, copied, ap	r Data and for under providing, or allow use of ecifically e, permit or allow institute
This Agreement shall commence of force and effect for so long as the Employ for a period of two years thereafter.		
Pathwayz Communications, Inc.	D	(Employee)
By:	By:	
Name:	Name:	
Title:	Title:	
Date:	Date	

## **CONFIDENTIALITY AGREEMENT**

This Confidentiality Agreement is ent between Pathwayz Communications, Inc. acti and, a Vendor or Sa (VPC).		
The TSP may provide certain confider relating to its customers to the VPC.	ntial and competitively sensitive data	
Upon receipt of Customer Data from a maintaining the security and confidentiality of Customer Data is used solely for the purposes clients. The VPC shall not enable, authorize, any purpose or by any authorized party except services. The VPC shall not enable, authorize view the Customer Data. The VPC shall inst Customer Data is maintained in a physically and may not be viewed, copied, appropriated, disapproficially authorized under the service. In measures to prevent its agents, representative viewing, copying, appropriating, disseminating Customer Data except as specifically authorized.	s authorized under providing service to the permit, or allow use of Customer Data for at as specifically authorized under the e, permit or allow any other party to use or itute reasonable measures to ensure that and electronically secure manner such that it seminated, or distributed except as addition, the VPC shall institute reasonable es, employees, contractors and servants from any, or distributing in any manner any	
The VPC shall indemnify and hold TSP harmless from and against any suit, claim, demand, action, or liability for any damages, costs, or expenses (including reasonable attorneys fees) resulting from or arising out of the breach of any covenant, representation, or warranty or its performance or non-performance under this Agreement by the VPC, its agents, representatives, employees, contractors, or servants.		
This Agreement shall commence on to force and effect for so long as the VPC maintenance of two years thereafter.	he date noted above and shall remain in full tains or has access to Customer Data or for a	
Pathwayz Communications, Inc. (TSP)	(VPC)	
By: Name:	<u>By:</u> Name:	
Title:	Title:	
Date:	Date	